

# ParagonX

## Privacy Policy

### 1. Introduction

The protection of your personal information is a core priority for ParagonX (“the **Company**,” “**We**,” “**Our**,” or “**Us**”). This Privacy Policy (the “**Policy**”) sets out how the Company collects, uses, discloses, and safeguards personal data that you provide or that is collected when you access or use our Website and Services, including subscription plans, automated trading strategies executed via Binance Futures API connections, and other related platforms and tools (collectively, the “**Services**”). By using the Website or Services, you consent to the collection and use of your personal data as described in this Policy. This Policy applies only to data collected through your use of the Website and Services.

ParagonX is committed to handling personal data responsibly, lawfully, and transparently. This Policy explains the types of personal data we collect, how we use it, under what circumstances it may be shared, and the rights available to you regarding your personal data. It applies to all users worldwide interacting with our website or Services.

### 2. Information We Collect

In order to provide and improve the Services, the Company collects certain personal data from Users. The categories of information collected include, but are not limited to:

- **Account and Subscription Information:** When you register for an account or subscribe to any plan, the Company collects information such as your name, email address, contact details, Binance account identifiers, subscription plan details, and payment information necessary to process your subscription and maintain your account.
- **API Connection Data:** To deliver our automated trading Services, you provide API keys with “Futures” and “Read” permissions. The Company does not have access to withdraw or transfer your funds, and all trading activity is executed through your Binance Futures account. We may store information necessary to maintain and monitor the API connection securely.
- **Website Usage Data:** When you access or interact with the Website, the Company may collect information about your device, browser type, IP address, pages visited, session duration, and other similar technical data. This information is used to improve the Website, monitor its performance, and enhance your user experience.
- **Cookies and Tracking Technologies:** The Company may use cookies and similar technologies to collect information about your interaction with the Website, including preferences, session information, and usage patterns. The types of cookies and their purposes are described in the Company’s Cookie Policy.
- **Customer Support and Communication Data:** If you contact the Company for support, inquiries, or referrals, we may collect any information you provide, including correspondence content, to respond to your requests and improve our Services.
- **Referral Program Data:** If you participate in the referral program, the Company collects information related to your referrals, including referral identifiers and associated subscription details, for the purpose of issuing rewards and monitoring compliance with program terms.

All personal data collected is handled in accordance with applicable data protection laws and this Privacy Policy. Users remain responsible for providing accurate and up-to-date information.

### **3. How We Use Your Information**

The Company uses the personal data collected from Users for purposes directly related to the provision and improvement of its Services. These purposes include, but are not limited to:

- **Provision of Services:** Personal and API connection data are used to deliver the automated trading Services, manage your account, execute subscription plans, and ensure the proper functioning of the Services via your Binance Futures account.
- **Payment Processing and Billing:** Information related to your subscription plan and payment methods is used to process payments, manage recurring billing, issue invoices, and handle any payment-related inquiries or disputes.
- **Service Improvement and Website Optimization:** Technical and usage data are used to monitor the performance of the Website and Services, identify issues, enhance functionality, and improve the overall user experience.
- **Customer Support:** Data collected during support interactions is used to respond to inquiries, troubleshoot issues, provide guidance, and maintain records of communications.
- **Referral Program Administration:** Information related to referrals is used to track eligibility, issue rewards, prevent fraud, and ensure compliance with program terms and conditions.
- **Legal and Regulatory Compliance:** Personal data may be used to comply with applicable laws, regulations, or legal processes, including anti-money laundering (AML), know-your-customer (KYC), and other regulatory obligations.
- **Communication and Notifications:** The Company may use your contact information to provide updates, announcements, promotional offers, or other information related to the Services, subject to applicable law and your consent where required.

All personal data is processed solely for legitimate purposes and in accordance with this Privacy Policy. The Company retains personal data only for as long as necessary to fulfill these purposes or as required by applicable law.

### **4. How We Share Your Information**

The Company does not sell, trade, or otherwise transfer your personal data to third parties for commercial purposes. Your information may be shared only in limited circumstances necessary to provide, improve, or secure the Services, or as required by law:

- **Service Providers and Technical Partners:** The Company may share personal data with trusted third-party service providers that assist in operating the Website, delivering the Services, processing payments, or administering the referral program. These providers are contractually bound to use your information solely for the purposes specified by the Company and to implement appropriate security measures.
- **Legal and Regulatory Obligations:** Personal data may be disclosed if required to comply with applicable laws, regulations, or legal proceedings, including anti-money laundering (AML) and know-your-customer (KYC) requirements, or to protect the rights, safety, or property of the Company, its Users, or others.

- **Business Transfers:** In the event of a merger, acquisition, reorganization, or sale of assets, personal data may be transferred as part of the business transaction. Any such transfer will be subject to confidentiality obligations and legal protections.

The Company remains fully responsible for any personal data shared under these circumstances and ensures that all recipients are bound by obligations to protect and secure such information in line with this Privacy Policy.

## 5. Data Security

The Company implements appropriate administrative, technical, and physical safeguards to protect personal data against unauthorized access, disclosure, alteration, or destruction. Measures include encryption of sensitive information, secure storage of data, access controls, and regular monitoring of systems.

While the Company strives to maintain a high level of security, you acknowledge that no method of transmission over the Internet or electronic storage is completely secure. As such, the Company cannot guarantee absolute security of your personal data.

## 6. International Data Transfer

Because the Company operates globally, personal data may be transferred to and processed in jurisdictions outside your country of residence. The Company ensures that such transfers are conducted in a manner that provides adequate protection of your data in accordance with applicable data protection laws.

## 7. Retention of Personal Data

Personal data collected by the Company is retained only for as long as necessary to fulfill the purposes outlined in this Privacy Policy, to comply with legal obligations, or as otherwise permitted under applicable law. Once personal data is no longer required, the Company will securely delete or anonymize it.

Retention periods may vary depending on the type of data, the Services used, and legal or regulatory requirements, including obligations related to financial transactions, subscriptions, and referral program administration.

## 8. User Rights

You have certain rights regarding your personal data, including:

- **Right of Access:** You may request details of the personal data the Company holds about you, the purposes for which it is processed, and any recipients of such data.
- **Right to Rectification:** You may request corrections to any inaccurate or incomplete personal data.
- **Right to Erasure:** Where applicable, you may request the deletion of personal data, subject to legal or contractual retention requirements.

- **Right to Restriction of Processing:** You may request limitations on how your personal data is processed in certain circumstances.
- **Right to Withdraw Consent:** Where processing is based on consent, you may withdraw your consent at any time without affecting the lawfulness of prior processing.
- **Right to Object:** You may object to the processing of your personal data for legitimate interests or marketing purposes, where applicable.
- **Right to Lodge a Complaint:** You may submit a complaint with the competent supervisory authority regarding the processing of your personal data.

To exercise these rights, you may contact the Company using the contact details provided in this Policy. The Company may require verification of your identity prior to fulfilling requests to ensure the security of personal data.

## **9. Policy Updates**

The Company may update this Privacy Policy from time to time to reflect changes in its practices, the Services, or applicable laws and regulations. Any updates will be posted on the Website, and the “Last Updated” date will be revised accordingly. Your continued use of the Website or Services following the publication of changes constitutes your acceptance of the updated Privacy Policy. Users are encouraged to review this Privacy Policy periodically to stay informed of any modifications.

## **10. Governing Law and Jurisdiction**

This Privacy Policy, and any matters arising out of or in connection with it, shall be governed by, and construed in accordance with, the laws of the United Arab Emirates.

Any disputes, claims, or proceedings arising under or relating to this Policy shall be submitted exclusively to the competent courts of the United Arab Emirates. By using the Website and Services, you irrevocably submit to the jurisdiction of such courts and waive any objections to such venue or jurisdiction.

## **11. Contact Information**

If you have any questions, concerns, or requests regarding this Privacy Policy or the processing of your personal data, you may contact the Company at the following address:

**Email:** [Paragonx.css@gmail.com](mailto:Paragonx.css@gmail.com)

**WhatsApp:** +971 052 891 9371

The Company will review and respond to all inquiries in a timely manner and may require additional information to verify your identity before addressing your request, in order to ensure the security and confidentiality of personal data.